



Domain Management

Domain names are a small, but very important, asset of any company. Most businesses wouldn't leave their offices unlocked over a weekend, nor leave their financial records at the reception desk for all to see, but surprisingly, when it comes to domain names, many security aspects are not given the attention they should be.

All too often we hear stories of how a company has spent good money on building a new website, prepared a great email launch announcement, and then at the last minute found out that their domain name has either expired, been transferred, or even hijacked by a rogue ISP. Additionally, in some cases, the launch of a new project, product, service, or associated marketing website has been let down at the last minute, by the fact that no member of staff kept a record of the domain name control panel login, or the staff member that did know the details, has long ago left employment with the company.

Here at E247, we ensure that these kind of mistakes do not happen to you. We provide 'hands-on' domain name management services. We deal with all the necessary technical configurations and administrative chores that most SME's neither want to deal with, nor have the time to deal with.

We register or transfer your name, then check that all registrant details are correct.

We thoroughly ensure:

1. That the domain name been registered to the correct company name (and not to the person or agency that registered it on behalf of our client) and has the proper Registrant Type (i.e. UK Ltd Company / UK Individual).
2. That the domain name has the correct company registration number submitted (as this is a legal requirement).
3. That a person within our client's company has been nominated as the Registrant or Admin contact.
4. That the Addresses and Renewal dates are completely accurate.

Then, and only then, do we host, configure, administrate DNS, and renew the name on a regular basis as part of our proactive management services.

We provide protection and responsibility for our client's domain names, so that they can focus on their own business, assured that these small, but very important, assets are being well looked after.



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One of the many services that E247 provide is domain name management. There are literally thousands of companies out there that provide this also. Why would you choose us above any other company? Here are a few things you should focus on when choosing these services:

Money Back Guarantee – Many providers offer a 30 day money back guarantee, so that you can try their services and then claim it back if you don't like them. Have you ever tried claiming your money back! We don't do this. We give you the first two weeks FREE instead, so that if you're unhappy with the beginning of our relationship, then off you go. No money wasted, no hassle for you. We won't blackmail or fight you into staying with us!

Cost/Price – This should always be an important factor. However, the old adage that 'you get what you pay for' is nearly always true. Cheap domain name registration should never be a tempting option when it comes to your business. We charge a price that allows us to provide a high quality service, at a point which we consider a reasonable and competitive rate.

Customer Service – You call a local rate number during office hours and a real human being answers. They, firstly, listen to what your problem or query is and then, secondly, arrange to deal with it there and then.

Technical Support – E247 is a 'hands-on' organisation. All the people who work with us have real experience in trouble-shooting issues and multi platform Internet use. We use Macs & PC's. We have all learned from past situations and share our knowledge with each other to provide good all round technical support.

We also each have our own specialist areas of expertise, which clients can call upon as required.

Telephone us on **0845 060 3247**.



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Domain Name Management – Rates

- Registration of new domain name OR Transfer of existing.
- Review to ensure all registration details are correct.
- Hosting & configuration on our DNS servers.
- Provision of primary & secondary DNS.
- Mail Relaying Service.
- Administration and Zone File Management.
- Annual renewal service (fees included).
- On call support and/or advice via email and telephone.
- Priority treatment for all specific DNS requests.

.co.uk / .com / .org / .net / .biz / .info / .org.uk / .me.uk

£39.00 per year, per domain name

(discounts available for management of more than three names).

Additional Domain Name Services

- Registration & Parking of a domain name for future use.

£19.00 per year, per domain name

- DNS services on a domain name hosted elsewhere.

£19.00 per year, per domain name

All prices shown are exclusive of VAT at the applicable rate.

To find out if your chosen domain name is available, or to discuss any aspects of this service, please email domains@E247.co.uk. Alternatively, give us a call during office hours on **0845 060 3247**.

NOTE: E247 operate a policy of NOT restricting the transfers of domain names OR holding the customer to ransom. We act on any request to transfer immediately with no reservations, as long as all services are paid up-to date.