



## FTP Hosting

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ISDN used to be the way to shift big files. The way to shift big files, expensively. The way to shift big files from A to B, but not A to C, D, or E.

FTP is low cost, flexible, configurable and easy to use. We provide FTP Hosting for those companies that regularly need to transfer large files, to and from their clients & suppliers. Included are individual folders, fully password protected, for each client or supplier.

5Mbs or 50Gbs? The size of these folders is up to you. We offer pre-configured packages, with or without a domain name, to suit every requirement and budget.

Our FTP packages provide a master account and as many client folders as you require. Once logged in, you can upload or download to any of the client folders within this account. You can see all the client folders in one view and navigate between them as necessary – dragging & dropping files to where appropriate.

When each client logs in to their folder, they can only see the files within that folder. They cannot see other client folders within the master account. This provides security and privacy for each client of your company.

Space is allocated to the whole master account, so there are no individual limits set for the client folders. With an FTP500 package, for example, you could upload a 30Mbs file into each of the client folders, or a single 500mbs file into any one client folder. Regular removal of files that have already been downloaded, or are no longer required, will ensure that no space is ever wasted.

E247 operate a 'soft limits' policy, so that if you do exceed the limit set on your account, we send you a gentle reminder – rather than an unexpected invoice! However, should you receive reminders on a regular basis, then it probably is time to upgrade to a more appropriate package!

We also provide bespoke services that can handle any configuration you need for your business, no matter how complex. You tell us how many master & client accounts you want, what space you require, and any other specific needs.

Should you want assistance, we are always happy to advise (by telephone or email) on the best way of using your FTP area. We can recommend which FTP application is best for the computer you use (MAC or PC) and also show you how to use it.

As with all of our services, we actively encourage you to call and discuss your exact needs with us, prior to placing any order. That way, you can be perfectly sure that the service you choose, is the service you need. No more, no less.



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One of the many services that E247 provide is FTP hosting. There are literally thousands of companies out there that provide this also. Why would you choose us above any other company? Here are a few things you should focus on when choosing these services:

**Money Back Guarantee** – Many providers offer a 30 day money back guarantee, so that you can try their services and then claim it back if you don't like them. Have you ever tried claiming your money back! We don't do this. We give you the first two weeks FREE instead, so that if you're unhappy with the beginning of our relationship, then off you go. No money wasted, no hassle for you. We won't blackmail or fight you into staying with us!

**Cost/Price** – This should always be an important factor. However, the old adage that 'you get what you pay for' is nearly always true. Cheap hosting should never be a tempting option when it comes to your business website. We charge a price that allows us to provide a high quality service, at a point which we consider a reasonable and competitive rate.

**Customer Service** – You call a local rate number during office hours and a real human being answers. They, firstly, listen to what your problem or query is and then, secondly, arrange to deal with it there and then.

**Technical Support** – E247 is a 'hands-on' organisation. All the people who work with us have real experience in trouble-shooting issues and multi platform Internet use. We use Macs & PC's. We configure networks. We eat domain names for breakfast and are not scared of being locked in a dark room with a crashed server. We have all learned from past situations and share our knowledge with each other to provide good all round **technical support**. We also each have our own specialist areas of expertise, which clients can call upon as required.