



Premium Email

Some companies like to run their own email services. They prefer to set-up new email addresses, configure forwarding for different accounts and redirect mail when a member of staff leaves employment. They like to work it out for themselves when certain settings don't work or mail has gone missing. They might even get a kick out of looking up "error 65332" on Google when mail can't be sent & received. Fine, each to their own.

However, if doing this kind of thing is not for you, then that's where we come in, to take away the burden and responsibility of running your own email services.

Just tell us what you want, how you want it, when you want it, and we'll get on with the job. We'll set up the mailboxes, configure all the forwarding and redirection rules, thoroughly check that all is working fine, and then call you to talk you through what to do next. We'll chat with you on how to set up accounts in Outlook or Entourage, explain what POP and SMTP settings you need, and offer you advice on how to get the most out of your email services.

Most importantly, and here's the best bit, we'll never be more than an email or phone call away to answer any question or query you may have with anything related to your company email service... and on normal BT call rates too!

It might be as simple as why can't I send from 'this' address? It may be that an attachment you've received, won't open? It doesn't matter... if it affects your business, then call us.

For many ISP's, email hosting is provided as an 'automatic' service, one that requires no attention or intervention from them, including customer support.

Here at E247, we do things differently. We don't provide simple mailbox hosting – we provide Email Management as an option. Rather than just supply server space for mailboxes, we offer comprehensive email management packages that include several aspects of pro-active support. Companies can now host their email with us, secure in the knowledge that should any unforeseen event arise, they will be able to ask us to assist them and receive priority treatment.

We offer a range of solutions to choose from, all providing absolute reassurance and peace of mind for any SME. As with all our services, we actively encourage you to call and discuss your exact needs with us, prior to placing any order. That way, you can be perfectly sure that the service you choose, is the service you need (and not the service that suits your ISP).

Telephone us on **0845 060 3247**.



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One of the many services that E247 provide is email hosting. There are literally thousands of companies out there that provide this also. Why would you choose us above any other company? Here are a few things you should focus on when choosing these services:

Money Back Guarantee – Many providers offer a 30 day money back guarantee, so that you can try their services and then claim it back if you don't like them. Have you ever tried claiming your money back! We don't do this. We give you the first two weeks FREE instead, so that if you're unhappy with the beginning of our relationship, then off you go. No money wasted, no hassle for you. We won't blackmail or fight you into staying with us!

Storage Space – This is the amount of room on a server that you are given for your mailboxes. We allow for dynamic sizing. That is, the more mail you receive, the more your mailbox grows. No more email bouncing back from your address, just because you are away on holiday! We are very generous when it comes to mailbox space.

Bandwidth/Data Transfer – Bandwidth usage refers to how much data/information is sent to, or received from your email account on the server over a specified period of time. Usually it is measured monthly. The more attachments you send & receive, the more bandwidth you'll need. We are very generous with our bandwidth limits – there aren't any!

Uptime Guarantee – Your email is your business. If your business is closed, then you aren't making any money. The same is true if your email is down. You should only choose an email service that provides, at least, a 99% uptime guarantee. We do this.

Cost/Price – This should always be an important factor. However, the old adage that 'you get what you pay for' is nearly always true. Cheap hosting should never be a tempting option when it comes to your business email. We charge a price that allows us to provide a high quality service, at a point which we consider a reasonable and competitive rate.

Customer Service – You call a local rate number during office hours and a real human being answers. They, firstly, listen to what your problem or query is and then, secondly, arrange to deal with it there and then.

Technical Support – E247 is a 'hands-on' organisation. All the people who work with us have real experience in trouble-shooting issues and multi platform Internet use. We use Macs & PC's. We have great experience with Outlook, Entourage, and many other email applications. We have all learned from past situations and share our knowledge with each other to provide good all round **technical support**. We also each have our own specialist areas of expertise, which clients can call upon as required.



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Premium Email – rates

- **Email Management 5**

5 x POP3 mailboxes (dynamically sized).
Unlimited mail forwarding and re-direction.
Web-mail access (with online address book & calendar).
Auto-replies (for holidays, absence, etc.).
£49.00 per year

- **Email Management 15**

15 x POP3 mailboxes (dynamically sized).
Unlimited mail forwarding and re-direction.
Web-mail access (with online address book & calendar).
Auto-replies (for holidays, absence, etc.).
£129.00 per year

- **Email Management 25**

25 x POP3 mailboxes (dynamically sized).
Unlimited mail forwarding and re-direction.
Web-mail access (with online address book & calendar).
Auto-replies (for holidays, absence, etc.).
£199.00 per year

- **Additional Mailboxes**

5 x POP3 mailboxes (dynamically sized).
£49.00 per year

- **Email Bespoke**

Whatever you want, based on the above criteria.
Price on application

All prices shown are exclusive of VAT at the applicable rate.