



## VoIP

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Low-cost internet telephony: Local phone numbers and cheaper calls.

Switch to Voice over IP (VoIP) and reduce your phone bills, make free VoIP-to-VoIP calls, and choose from inclusive multi user mobile minutes packages. Also access a host of VoIP related services, accessories and hardware. Easy to set up. Easy to manage. Perfect for use with your existing Internet set up.

VoIP lets you make telephone calls over the Internet using your broadband connection, avoiding public-switched telephone charges. Using an easy to use online control panel, via a web browser, you can operate your own local phone exchange (PBX) to manage extension numbers and call groups.

### Key features

You can keep your existing number and also benefit from our call forwarding and Voice-to-Text and Fax services:

- Advanced, flexible voicemail.
- Fully featured PBX for a low monthly fee.
- Integrates with your existing onsite phone system (Enterprise VoIP only).
- SIP and IAX compatible phone trunks (Enterprise VoIP only).
- Easy to install. Quick to set up.
- No expensive hardware investment.

There are three main elements to a VoIP service:

1. **A VoIP-enabled telephone** – This can be an all-in-one handset, or a normal handset plugged into an adaptor, or a soft-phone: a computer program that uses a microphone and headphones attached to your computer to emulate a real handset.
2. **An Internet connection** – A leased line or ADSL/cable broadband is ideal; a dial-up or satellite internet connection will most likely cause a reduction in sound quality.
3. **A virtual PBX account** – with a VoIP service provider. This gives you a VoIP external number: which is what other people dial to call you.

In addition to providing all three of the above, E247 also advise on, specify, install and configure bespoke VoIP systems for SME's.

You might be a 'one man band' who wants to be flexible with where you work. You want your phone number to follow you – not the other way round.

You could be a small 3 person company that wants different numbers going to different people, in different places.

You may be 30 staff strong looking for a very bespoke set-up, as some employees work from home, some from the office, and others out on the road.

No problem. We provide solutions for all kinds of scenarios. Give us an obligation free call on **0845 060 3247** to discuss your situation – who knows, it may be the last landline call you make!