



Web Hosting

For many businesses today, the responsibility of running their own company website, is becoming a big burden with so many factors to consider. Is the current hosting package comprehensive enough to support the company? Do the staff allocated to maintaining it, fully understand the commitment needed? What happens if the site crashes? What happens if it suddenly receives a boost in visitors, due to a successful marketing campaign? How do you get updates performed quickly, if your existing 'web design' contact is no longer available?

Most importantly, if it is an e-commerce enabled website that provides a good percentage of the company's revenue – how quickly can you get it up and running again, should the worst occur?

Sadly, in many instances, questions like these are never asked until after something has gone wrong!

With many ISP's, web hosting is provided with a 'pile it high and sell it cheap' approach. They're happy to simply offer just a bit of space on a server somewhere, allowing your website to be seen on the Internet. They have no interest in whether there is guaranteed uptime with the server, or how many other sites are sharing the processing power of that server, or whether any 'real' back-ups are taken of your website, as a fail-safe in the event of hardware disaster – that's your responsibility. However, you only find this out, once it's too late!

Here at E247, we do things differently. We don't provide simple hosting – we provide Business Website Management. Rather than just supply web space or a dedicated server for companies to host their website, we offer comprehensive website management packages that include several aspects of pro-active support. Companies can now host their website with us, secure in the knowledge that should any unforeseen event arise – such as the need for urgent design updates, script modifications, recovery of a corrupted database – they will be able to ask us to assist them and receive priority treatment.

With this in mind, we offer two packages to choose from, both providing absolute reassurance and peace of mind for any SME. As with all our services, we actively encourage you to **call** and discuss your exact needs with us, prior to placing any order. That way, you can be perfectly sure that the service you choose, is the service you need. No more, no less.



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One of the many services that E247 provide is website hosting. There are literally thousands of companies out there that provide this also. Why would you choose us above any other company? Here are a few things you should focus on when choosing these services:

Money Back Guarantee – Many providers offer a 30 day money back guarantee, so that you can try their services and then claim it back if you don't like them. Have you ever tried claiming your money back! We don't do this. We give you the first two weeks FREE instead, so that if you're unhappy with the beginning of our relationship, then off you go. No money wasted, no hassle for you. We won't blackmail or fight you into staying with us!

Storage Space – This is the amount of room on a server that you are given for your website. No point saving a few pounds a year just because your site's only 15 Mbs in size at present. It will grow in time and you may also find that you want to store some old versions of files online. We are generous when it comes to web space.

Bandwidth/Data Transfer – Bandwidth usage refers to how much data/information is sent to, or received from your hosting account on the server over a specified period of time. Usually it is measured monthly. The more visitors to your site, the more bandwidth you'll need. Small sites usually suffice with 1 GB/month. We are generous with our bandwidth limits – there aren't any!

Uptime Guarantee – Your website is your business. If your business is closed, then you aren't making any money. The same is true if your website is down. You should only choose a web host that provides, at least, a 99% uptime guarantee. We do this.

Cost/Price – This should always be an important factor. However, the old adage that 'you get what you pay for' is nearly always true. Cheap hosting should never be a tempting option when it comes to your business website. We charge a price that allows us to provide a high quality service, at a point which we consider a reasonable and competitive rate.



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Customer Service – You call a local rate number during office hours and a real human being answers. They, firstly, listen to what your problem or query is and then, secondly, arrange to deal with it there and then.

Technical Support – E247 is a 'hands-on' organisation. All the people who work with us have real experience in trouble-shooting issues and multi platform Internet use. We use Macs & PC's. We configure networks. We eat domain names for breakfast and are not scared of being locked in a dark room with a crashed server. We have all learned from past situations and share our knowledge with each other to provide good all round **technical support**. We also each have our own specialist areas of expertise, which clients can call upon as required.